



Get your Carer Card today!

Emergency Response cover for carers

What is a Carer Card?

A Carer Card officially identifies you as a carer and provides emergency response cover and/or discount with local retailers and services.

You should carry the card with you at all times.

What will it do for me?

There are two benefits to the card:

- If anything happens to you it notifies emergency services that someone you are responsible for needs support.

You get discounted access to local health and wellbeing services, and selected local shops and businesses.





Carers'
Information
& Support
Service

How does the card work?

Signing up to Carer Card Emergency Response cover means that if you aren't able to carry out your usual caring duties due to an accident or unexpected hospital admission, support can be arranged for the person/s you care for by calling the number on the card. The number goes through to Hull City Council Adult Social Care who will follow your personal plan to ensure the person you care for is not left unsupported.

You set up your card through the Carers' Information and Support Service (CISS). They will help you make a plan of what will happen in the event of an emergency. This could be contacting a second carer, family member or friend who can cover your caring duties. If this is not an option Hull City Council Adult Social Care can provide care for up to 48 hours, or 72 hours over a bank holiday.



How do I get a card?

To get a Carer Card please contact Carers' Information and Support Service (CISS). They will organise an appointment for an assessment and talk to you about other services you could benefit from.

Tel: 01482 222220
Text CARERS to 61825
Email carersinfo@nhs.net
Visit chcpic.org.uk

Calvert Medical Centre,
110a Calvert Lane, Hull
Monday to Friday 9am – 5pm.

Please note:

This service is available for emergencies only. If you need to take a longer break from your caring duties, or the nature of your emergency means you will be unable to continue caring for more than 48 hours, then you will need to organise a short break either with the council or another organisation. A CISS care support worker can assist in caring breaks, please discuss this with them during your initial CISS assessment.

chcpic.org.uk

